

rede

Technical FAQ

Electronic Statements



Technical FAQ Electronic Statements

1 Which is the basic function of the EEVD¹ file?

It has **double function**. Showing all **Debit** sales of the day before that they were effectively processed and their payments.

2 Which is the periodicity of the file sending?

The generation of the file is **daily, regardless** it is a **weekend** or a **holiday** (regional or national).

3 If the establishment did not carry out any sales, which will be the composition of the file?

It will be composed of **header** and **trailer** only.

4 Which is the basic structure of the file?

It is **basically** composed of **Sales** Summary (RV2), Point of Sale (POS) and **Type of Flag**.

¹ Extrato Eletrônico de Vendas Débito - Electronic Statement of Debt Sales

² Resumo de Vendas

Technical FAQ Electronic Statements

5 What is a Sales Summary (RV)?

It is a **depository** of the transactions. It is a random number code generated **automatically**.

6 How many transactions a Sales Summary (RV) may contain?

Up to 999 transactions.

7 Which is the function of the 01 type record?

Showing the payment and due date details of the Sales Summary (RV).

8 Which is the function of the 05 type record?

Showing the **details** of each sale **receipt** of the RV.

Technical FAQ Electronic Statements

9 Could the Sales Summary (RV) payment be suspended?

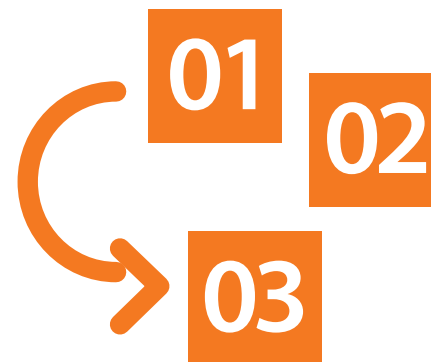
Yes. In that case, the details will be shown in the **06 type** record and when it is released, it will be shown in the **07 type** record.

10 What should be done in order to know the reason for that suspension?

The establishment should contact the Service for Establishments, on the phone **+55 (11) 4001.4433**.

11 Which is the deadline for confirming the sale?

The sale should be confirmed up to the **3rd calendar day** after its conduction, otherwise, on the **4th day** it will be **automatically** undone due to 'lapse of time'.



Technical FAQ Electronic Statements

12 Which is the basic function of the EEVC³ file?

Showing all the sales of the day before that were **effectively** processed.

13 Which is the periodicity of the file sending?

The generation of the file is **daily**, regardless it is a **weekend** or a **holiday** (regional or national).

14 If the establishment did not carry out any sales, how will the file be composed?

Only with **header** and **trailer** or with the **Serasa**⁴ and/or **AVS** and/or **Secure Code** records (for establishments that chose those products).

³ Extrato Eletrônico de Vendas Crédito - Electronic Statement of Credit Sale

⁴ Serviço de Proteção ao Crédito – Service for Credit Protection

Technical FAQ Electronic Statements

15 Which is the basic structure of the file?

It is **basically** composed of **Sales Summary (RV)**, **Point of Sale (POS)**, **Transaction type** (down payment or installments free of interests) and **Type of Flag**.

16 How many transactions may a Sales Summary (RV) contain?

Up to 999 transactions.

17 Is there any specific record to show the Request warnings?

Yes, it is shown by the 005 type record.



Technical FAQ Electronic Statements

18 Which are the records that show the payment details (scheduling)?

006 Type record: revolving;

010 Type record: installments free of interests;

014 Type record: complement of the 010 type record;

016 Type record: specific for airlines.

19 When the payments are deposited, where are they shown?

In the Financial file – EEFI⁵.

20 What are the 'key' records to carry out the crossing between the EEVC and EEFI files?

Sales Summary (RV), Point of Sale (POS) and Date.

Technical FAQ Electronic Statements

21 If it is an outstanding, denied or reversed transaction, will it be shown in the file?

The file is composed **only** of transactions that were **effectively** processed.

22 Which is the basic function of the EEFI file?

Showing the **payments, debit** adjustments, **credit** adjustments and **schedule cancellations** of payments.

23 Which is the periodicity of the EEFI file sending?

Daily, **regardless** it is a weekend or a holiday.



Technical FAQ Electronic Statements

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Which are the records that show the payments/credits?

034 Type record: regular payment;

036 Type record: advanced payment;

043 Type record: credit adjustments;

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Which are the records that show the debit adjustments?

035 Type record: net adjustment. In the 170 position, it will contain the flag ('N').

036 Type record: advanced payment;

038 Type record: via Bank adjustments.



Technical FAQ Electronic Statements

26 How is it possible to localize the transactions concerning the payments effected?

By using the **RV**, **POS** and **date** criteria, and localize (data crossing) with the EEVC file.

27 If there is an underpayment credit, compared to the EEVC file, what should be analyzed?

When there is compensation of a debit adjustment or schedule cancellation, the 034, 036 or 043 type records will be followed by the 035 type record, which will explain the reason for the difference.

28 When a transaction is cancelled and it was not credited yet, what will happen?

On the day after, a 049 type record will be issued, notifying the schedule cancellation of all installments of the respective RV.

Technical FAQ Electronic Statements

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When a credit adjustment is effected, how is it identified?

Through the 043 type record.

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When the system issues a debit adjustment that was not settled, how is it shown?

Through the 044 type record.

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When the debit adjustment is compensated, how is it shown?

Through the 045 type record.

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